

The following letter is being mailed to people who received an earlier notice from PBI in late July regarding the MOVEit cybersecurity breach. We are posting it here as well, and as noted in the letter, anyone needing more information should contact the call center set up by Fidelity for this matter at 1-800-610-7100.

Re: Notice of Pension Benefit Information, LLC ("PBI") data breach

In late July you received a notification from PBI regarding a cybersecurity incident that impacted some of PBI's systems on or around May 31st, 2023 (the "PBI Letter"). PBI provides audit and address research services for Fidelity Investments ("Fidelity") that Fidelity relies upon to administer retirement plan services to many companies, including to LS&Co. retirees and employees. This incident was a part of the larger reported "MOVEit" cybersecurity incident that has, thus far, impacted approximately 1,000 companies and nearly 60 million consumers, largely in the U.S. The incident resulted from a threat actor known as "CL0p" ("hackers") exploiting a vulnerability in a third-party software product used by PBI. Please note that this incident is not the result of any breach at LS&Co. or at Fidelity.

The PBI Letter advised that some of your personal information was downloaded during the incident by hackers. We are reaching out to share new information, and to encourage you to take advantage of support being offered to you at no cost, including Credit Monitoring, Fraud Consultation, and Identity Theft Restoration services.

Since the date of the PBI Letter, we have learned that personal information belonging to a large number of individuals, including you, was posted by the hackers on their dark web site. This means that your personal details (set out below) could be more easily misused.

- Name
- Social Security Number
- Date of Birth
- Last known City, State and Zip Code

The following resources were previously summarized in the PBI Letter. Helping to protect your personal information is important to us, so we wanted to call your attention to them and hope that you will follow up.

- PBI has engaged Kroll, **a provider of the identity theft and remediation services, to provide services to you at no cost for 24 months.** These services include Credit Monitoring, Fraud Consultation, and Identity Theft Restoration. To activate these services, you will need the Activation Code provided to you in the PBI Letter as well as the accompanying Verification Code (**SF-009864**). If you need assistance with the credit monitoring services offered through Kroll, call Kroll at **1-833-680-7832**, Monday through Friday from 8:00 am to 8:00 pm Eastern time or on Kroll's website at login.krollmonitoring.com/about-us. To obtain your Activation Code, please contact the Fidelity Call Center (below).
- Note that the opportunity to enroll in the Kroll credit monitoring, fraud consultation and identity theft restoration services **expires on October 4, 2023**, so prompt action is recommended.
- Fidelity is maintaining a contact center for individuals who are receiving this communication. You can reach Fidelity at **1-800-610-7100**, Monday through Friday from 8:30 am to 8:00 pm Eastern time (excluding U.S. holidays).
- You may contact PBI by mail at 333 South Seventh Street, Suite 2400, Minneapolis, MN 55402.

We recommend that you regularly review statements from your accounts and periodically obtain your credit report from one or more of the national credit reporting companies to watch for unauthorized uses of your data. **You may obtain a free copy of your credit report online at <https://www.annualcreditreport.com/>, by calling toll-free 1-877-322-8228, or by mailing: Annual Credit Report Request Service, c/o Central Source, P.O. Box 105283, Atlanta, GA, 30348-5283.** You may also seek a copy of your credit report by contacting one or more of the three national credit reporting agencies listed below.

Equifax, P.O. Box 105139, Atlanta, Georgia 30374-0241, 1-800-685-1111, www.equifax.com

Experian, P.O. Box 2002, Allen, TX 75013, 1-888-397-3742, www.experian.com

TransUnion, P.O. Box 6790, Fullerton, CA 92834-6790, 1-800-916-8800, www.transunion.com

When you receive your credit reports, review them carefully. If you see anything you do not understand, call the credit reporting agency at the telephone number on the report. Actual cases of identity theft may be reported to local law enforcement.

We recommend you visit the Federal Trade Commission ("FTC") hosted website identitytheft.gov and use the links provided to establish a free credit freeze with all three major credit bureaus. You may contact the FTC or your state's regulatory authority to obtain additional information about avoiding identity theft.

Federal Trade Commission, Consumer Response Center

600 Pennsylvania Avenue, NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.ftc.gov/idtheft

We will continue to coordinate with PBI and Fidelity regarding their response and handling of this situation. In addition to the resources above, you are welcome to contact AskHR (AskHR@levi.com, or call 844-HR4-LEVI) if there are questions that we can assist with.

Sincerely,



Scott White
Senior Vice President, People Operations and Rewards

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